UNIVERSITY INSTITUTE OF APPLIED MANAGEMENT SCIENCES PANJAB UNIVERSITY, CHANDIGARH

MID SEMESTER EXAMINATIONS- MBA (SECTORAL MANAGEMENT) – 2 SEM-MAY, 2021

IMPORTANT INSTRUCTIONS:

- 1) Please download the Question Paper immediately on receipt of the same.
- 2) Mark your attendance online After Receiving the Question Paper
- 3) Select the Relevant Question Paper as per your Sectoral Area of Study/Functional Area
- 4) Please put Roll No, Subject Code, Page No. and Signatures on all pages of the answer sheet
- 5) Maximum Number of pages in Answer Sheet are 16.
- 6) Timing of Examinations are 10.00 a.m. to 12.00 p.m.
- 7) Attempt Questions as per instruction in the question paper. ALL Questions carry Equal Marks
- 8)YOU ARE REQUIRED TO ATTEMPT THE ANSWERS IN YOUR OWN HANDWRITING IN BLUE/BLUE BLACK PEN.
- 9) Preserve the original Answer Sheet. It may be required to be submitted at a later date.
- 10) The candidate will be required to submit a single PDF file of his/her answer sheet from their registered email address to the NEW GOOGLE FORM link https://forms.gle/Z6dpFDS7tYt1aZWWA within 90 minutes from completion of examination till 1.30 p.m. (for Morning Session exam.) on the day of examination.
- 11) The candidate will be required to submit his/her attendance on the Google Form link https://forms.gle/GkFsOFECsC5VRNGa9 upto 10.30 a.m. (Morning session exam.) on the day of examination.

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MID TERM EXAMINATION OF MBA 2nd SEMESTER, MAY 2021 (FOR ALL THE SECTORS-

MBA(Retail Mgmt), MBA(Banking Mgmt. A & B), MBA(Capital markets), MBA(IT & Telecommunication), MBA(Infrastructure Mgmt.), MBA(Pharma Mgmt.) and MBA(Hospital mgmt.)

PAPER TITLE: HUMAN RESOURCE MANAGEMENT

PAPER CODE: MBA-2004

MAX. MARKS: 15 TIME: 2 HOURS

Note: Attempt any 3 questions out of 5. All questions carry equal marks.

Q1. State the challenges faced by large organisations in managing and retaining their workforce. (5)

- Q2. Prepare the job description sheet and job specification sheet of a Sales Manager working in an Indian FMCG company. (5)
- Q3. Write a detailed note on the contemporary sources of recruitment being used by organisations today. Also discuss what has led to this shift in the choice of recruitment methods. (5)
- Q4. Define the term 'Selection'. Discuss the selection procedure of any organisation of your choice from your respective sector. (5)
- Q5. State the characteristic features of on-the-job training. Enlist and elaborate the various on-the-job methods of training. (5)